

Module 3 - Critical problem solving in Progressive Enterprises

The complexity of the modern organisation necessitates innovative approaches to problem solving and more systems-based analytical approach. This module presents strategies and tools to facilitate effective problem solving across this spectrum.

Strategies and tools range from management science techniques such as mathematical optimisation procedures, through to critical thinking and decision-making frameworks. The module will enable reflection on the role of individual personality, values, perceptions, creativity, and cognition in problem solving.

It also looks at systems thinking and how this can contribute to decision making, problem solving, individual and organisational learning and behaviour as well as organisational culture. There will be a focus on communication, stakeholder engagement, and how individuals and organisations should respond to adverse incidents.

The following subject areas are studied in Module 3:

- Social Responsibility and Ethics
- Corporate Sustainability
- Corporate Governance
- Critical thinking